

Concern Protocol

Your child's school will always try to make the learning experience a positive, safe and happy one for its students.

However, if you have a concern or an issue, please don't hesitate to let the school know. Open communication between home and school is very important to us.

1

Talk to the person most directly involved—your child's teacher. If you must leave a message, provide a day and evening phone number where the teacher can reach you.



If talking to the teacher doesn't resolve the issue, talk to the principal.

2



If you've talked to the principal, but the issue has not been resolved over a period of time, call the superintendent's department at 204.667.7130 or email communications@retsd.mb.ca.

3



4

If you disagree with the decision of the superintendent's department, you can make an appeal in writing to the board of trustees.



For more information:
Policy KE – Concern Protocol
Policy KE-R – Concerns and Complaints Process
retsd.mb.ca